CONNECTOR

Mongoose + Ellucian: Connectors for Smarter Engagement

Mongoose, the AI Engagement Platform, connects natively with Ellucian Recruit, Advise, Banner, and Colleague. Data moves automatically, text activity reaches Recruit in real time, and a dashboard in Mongoose shows exactly what's syncing, so every conversation starts from accurate records.

Ellucian Recruit Connector

Connecting Ellucian Recruit and Mongoose takes very little implementation effort, and once it's set up, the data exchange runs on its own.

Key Benefits

Two-way automation.
Contacts import into Mongoose automatically, and text messages and opt-outs export back to Recruit in real time. No manual data entry, and staff can see messages and opt-out status right in Recruit.

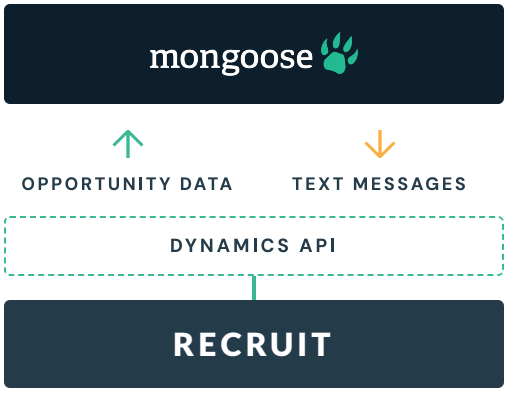
Minimal implementation.
No custom development or programming. Once configured, no manual steps are needed.

Better texting campaigns.
Current, synced contact information means more of your messages reach the right people and helps reduce opt-outs and spam flagging.

Connector dashboard.
Monitor activity inside Mongoose, including processing data, import and export logs, success and error notifications, and overall health status.

How the Recruit Connector Works

- Two-way data exchange using the Dynamics Web API
- Real-time text message sync from Mongoose into Recruit as Activities, plus opt-out status
- Up to four automatic imports per day from a Recruit Saved View
- Simple monitoring and notifications



Ellucian Advise Connector

Advisors and student success teams work in Advise every day. The Advise connector brings their contacts into Mongoose automatically, then sends text activity and opt-out status back to Advise, so advisors see the whole conversation on the student's record.

Fresh contact data. Contacts import from an Advise saved view up to four times a day.

Mapping that fits your setup. Map contact fields from your existing Advise configuration, with no custom development.

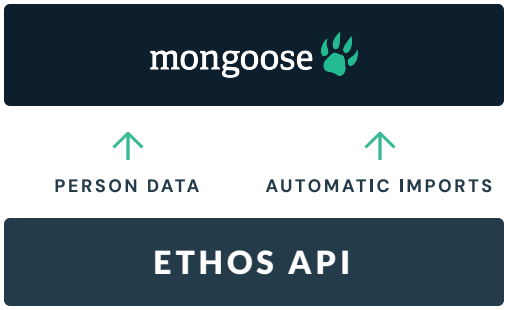
Quick setup. Enter your authentication details and configure your settings, and you're ready to go.

Preferences stay in sync. Opt-outs and opt-ins collected in Mongoose sync to Advise in real time, so both systems have the same communication preferences.

Text activity on the record. Texts sent through Mongoose show up on the Advise contact record in real time, logged under a custom Activity Code.

Ellucian Ethos Connector (Banner and Colleague)

- Imports student data from Banner or Colleague through the Ethos API
- Uses person filters so you bring in only the records you need
- Runs automated imports several times a day, or on demand
- Includes notifications, monitoring, and logging to keep data accurate



More Ways to Connect

Every campus runs differently, so Mongoose offers other ways to move data too:

Simple File Exchange.

Upload CSV or tab-delimited files through a secure web app. No FTP setup or complex mapping required.

API.

A JSON-based API and webhooks for real-time data creation and retrieval.

FTP (SFTP/FTPS).

Automated, two-way student data exchange on a schedule or on demand.

Get More from Ellucian with Mongoose

With Ellucian and Mongoose, your team can automate routine workflows, support compliance, and reach more students, while your data stays secure, in sync, and ready to use.

Ready to get more out of your CRM? See every Mongoose connector at help.hellomongoose.com/integrations.